



Terms & Conditions

- ***You agree to provide full and accurate information about your dog(s) on all Registration Forms.***
- ***You agree to inform Hook St HB about any changes to your dogs health, wellbeing or social etiquette no matter how small.***
- ***Hook St HB are unable to accept any aggressive dogs of any kind subject to the terms of the Dangerous Dogs Act 1991.***
- ***You agree to present your dog for Home Boarding in a clean and groomed condition, with up-to date de-flea / anti-worming treatments, vaccinations & kennel Cough (Vaccination Card must be presented at each stay)***
- ***You agree to supply the necessary dog food & treats for the duration of their stay. (You may incur an extra charge if additional food or treats are required during their stay.)***
- ***If you wish for Hook St HB to walk/exercise your dog off lead in a safe place, you accept full liability for loss due to straying or damage caused as a result.***
- ***Every effort would be made to contact your Emergency Contact. However whilst your dog is in the care of Hook St HB, you agree for us to make any decisions regarding your dogs health & welfare provided it is acting in the best interests of your dog and on the advice of a qualified Veterinarian.***
- ***If your dog becomes unwell, has an accident or injures itself, you agree to be responsible for all the veterinary fees and costs.***
- ***Should your dogs behaviour become aggressive, uncontrollable or destructive whilst in our care, your emergency contact will be informed and required to collect or arrange for your dog to be collected immediately with no refund given. You also agree to cover any veterinary fees or home repairs that result from your dog.***
- ***If you cancel your booking within 10 days of your arrival, the full balance will still be due to Hook St HB.***
- ***Hook St HB reserve the right to cancel any bookings if found to be in breach of the Terms & Conditions or false/undisclosed information is given.***